



Senior Project Manager

OVERVIEW

Company Description:

Tagup is reinventing the way industrial businesses track equipment data. We connect industrial equipment to the Internet, monitoring controls data, maintenance actions, and any variety of non-operational data in real-time. Our team's core machine learning technologies were developed at MIT's Computer Science and Artificial Intelligence Laboratory.

We have a variety of ongoing projects with leading industrial companies around the world, and are growing the team to deliver a powerful solution to our customers. Team members will have the opportunity to work closely with the founding team at a rapidly growing startup.

Location:

Somerville, MA

POSITION DESCRIPTION

In this position, you will manage deployments of the Tagup platform and customer relationships after contract close, ensuring customers are satisfied throughout project delivery.

Objectives:

- Set and maintain project schedule(s) while interacting with internal customers (engineering, design, validation, manufacturing, factory service, QA), as well as the end user (customer)
- Function as primary customer contact on assigned projects, with focus on exemplary customer service.
- Provide regular project status updates, relative to milestone completion, risk/opportunity potential, and financials.
- Work closely with Engineering, QA, Finance, and Field Service teams as required to ensure successful project execution.

Desired skills:

- 6+ years of project management experience
- Exceptional verbal and written communication skills
- PMP certification preferred
- Practical experience in outage planning and management
- Comfortable in a fast-paced startup environment

Bonus Points:

- Computer science/software background
- Familiarity with industrial automation/networking